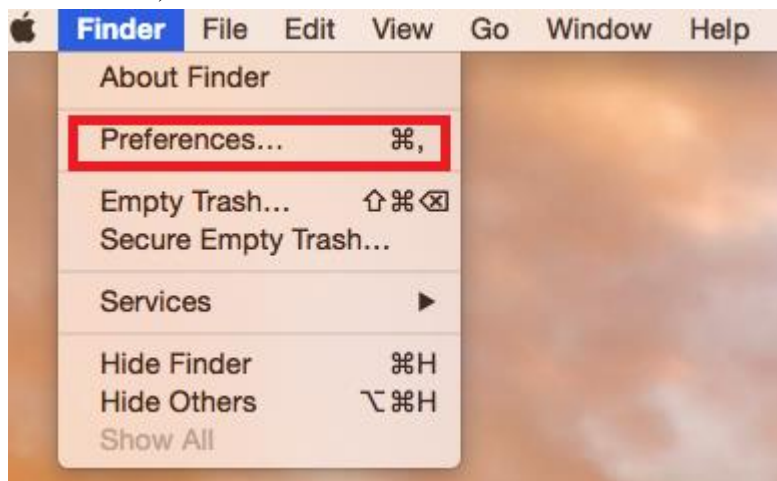


Issue:

Previous versions of MAC plugin v3.0.4.51 or earlier versions will not work with latest NVR firmware of v2.3.10 (HNR30P NVRs) or v3.1.3 (HNR50P NVRs) and above. The NVR GUI page will indicate “No Plug-ins detected” even if previous MAC plugin is installed.

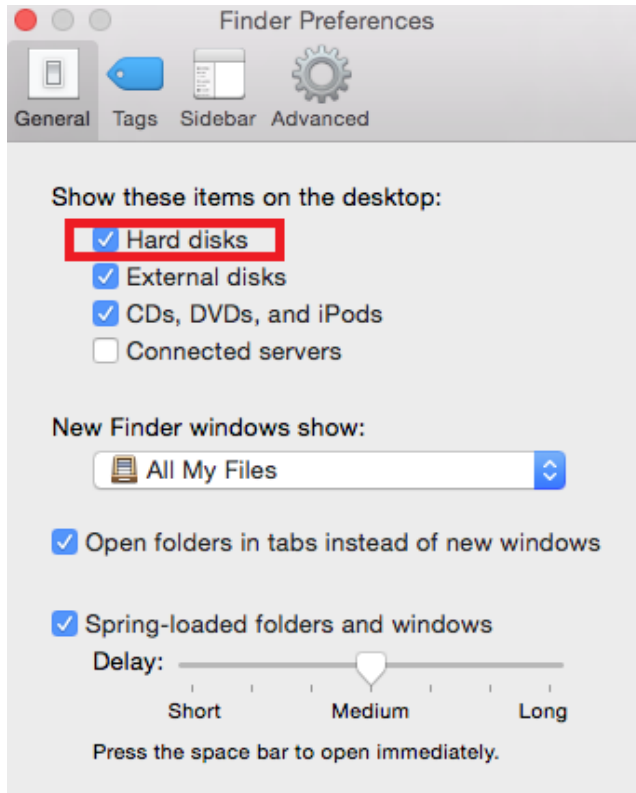
Solution:

- 1) First you need to delete all existing plug-ins on the MAC OS (tested with OS X Yosemite version 10.10.2)



- a. Enable MAC HD icon by navigating to **FINDER** and clicking on **Preferences...**
- b. The Finder Preferences menu opens and select to **check “Hard disks”**

TECHNICAL BULLETIN

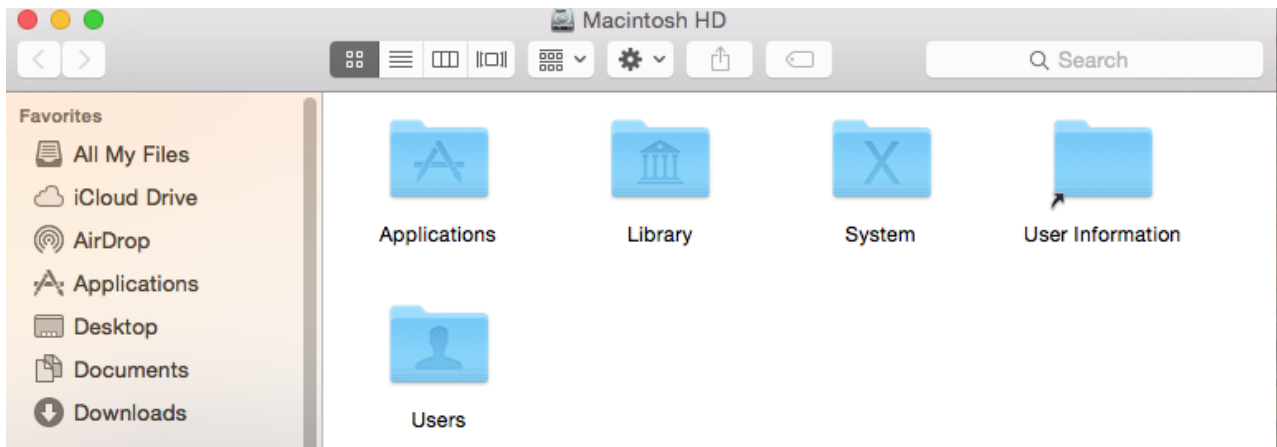


c) The **Macintosh HD** icon will appear on the desktop

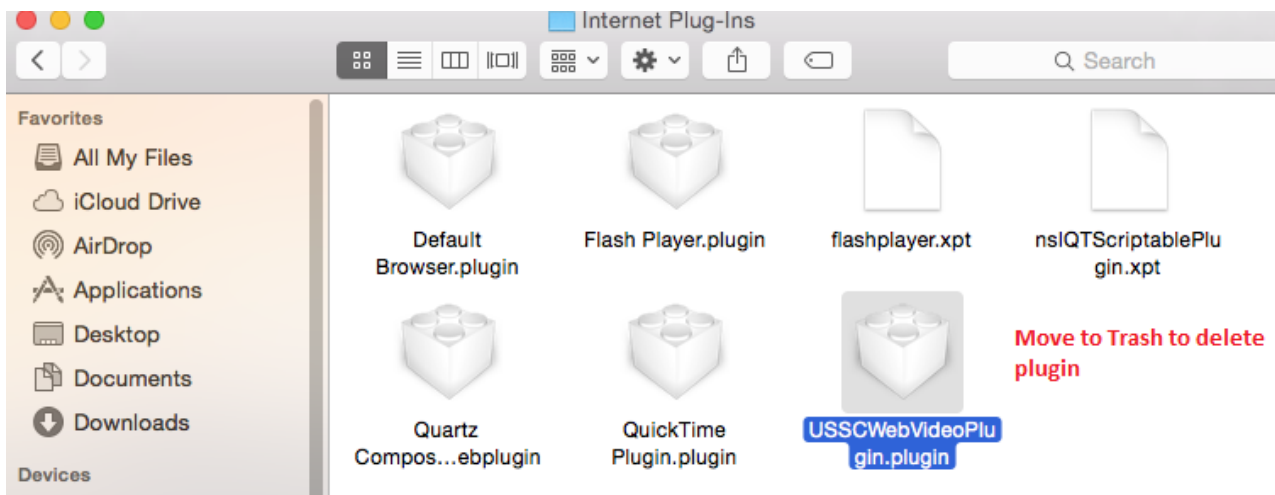


TECHNICAL BULLETIN

- 2) Navigate through the Macintosh HD by click on its icon and go to **Macintosh HD > Library > Internet Plug-ins**

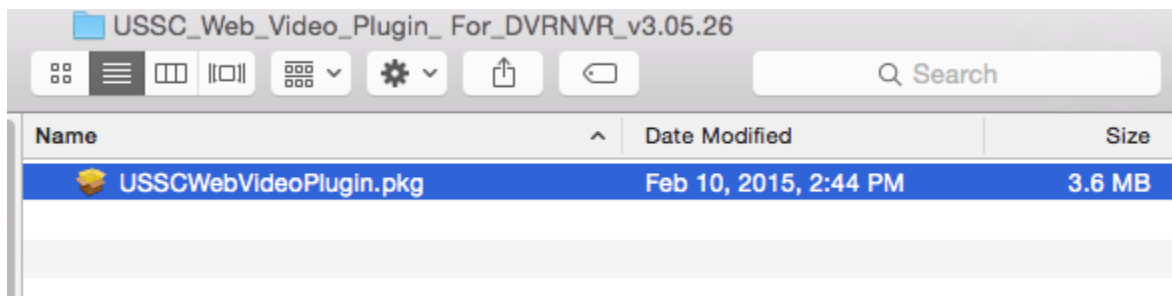


- 3) Remove all plug-ins related to **USSCWebVideoPlugin.plugin** by right-click and left-click on "Move to Trash"



TECHNICAL BULLETIN

- 4) Once all existing USSCWebVideoPlugins have been removed, you can install the new MAC plugin by clicking on the latest **USSC_Web_Video_Plugin_For_DVRNVR_v3.05.26** package. (You will need to uncompress the ZIP file first).



- 5) Enter your MAC login credentials to install this plugin.
- 6) Open Safari browser and enter the NVR IP address to access the web GUI and you will be able to login and view the live cameras.

Note: This **USSC_Web_Video_Plugin_For_DVRNVR_v3.05.26** MAC plugin is currently not available on the FTP website. Please contact your local Sales Engineer or technical support to receive it.